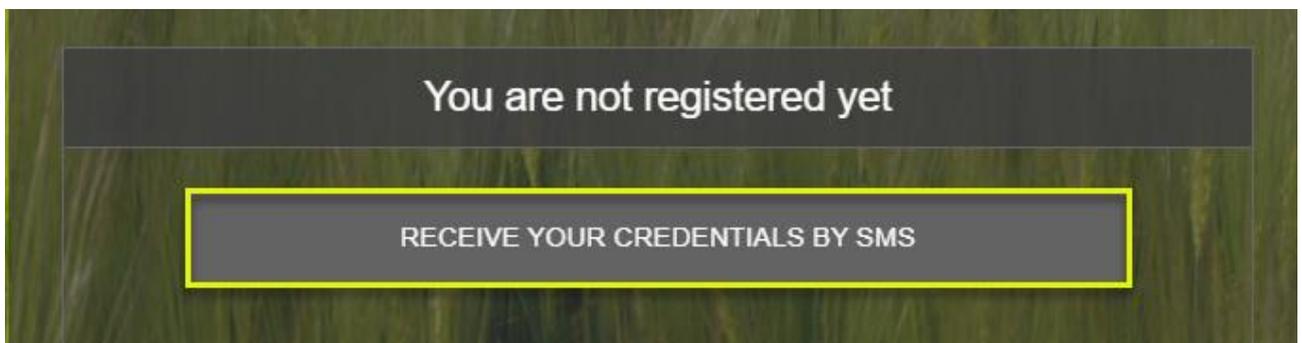


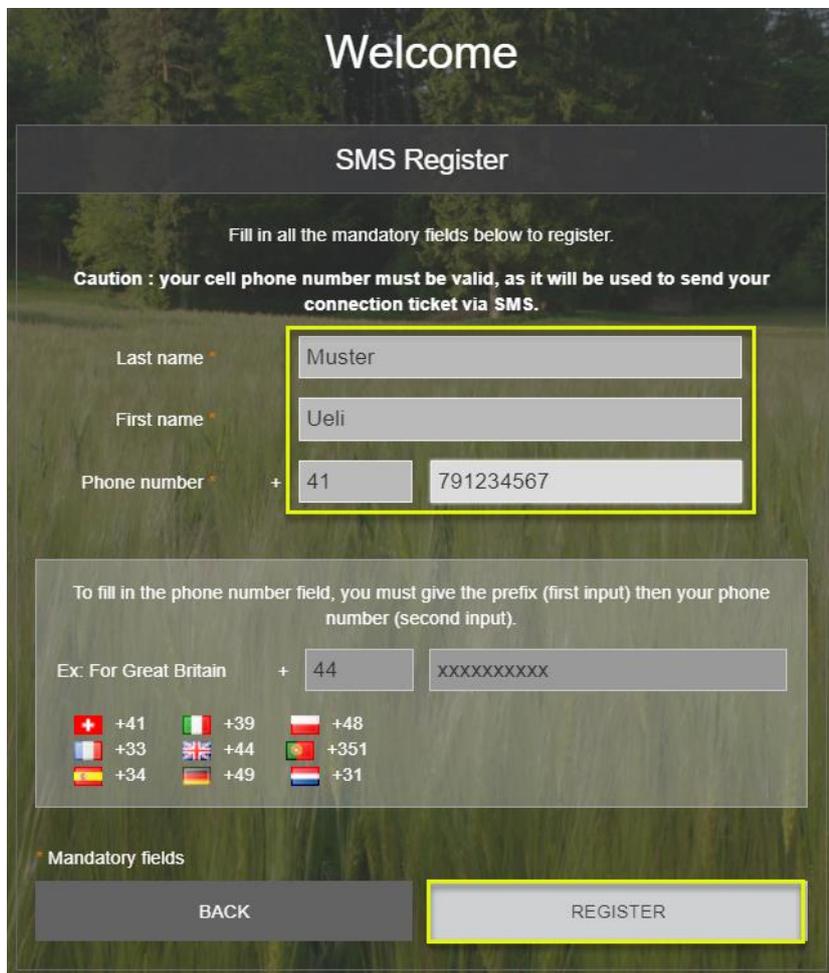
Quick-Start Guide *Guest WLAN*

New Registration

1. Turn on WI-FI on your device, search for the network «Guest» and tap it.
2. A registration Page will open, usually this happens automatically or a similar notification appears.
If not, open your browser (Chrome or Safari e.g.) and open the following page:
<https://controller.access.network>.
3. To connect, you must create a user account for security reasons by clicking on «RECEIVE YOUR CREDENTIALS BY SMS».



4. Please insert your credentials incl. your cell phone number with the prefix of your country. Confirm by clicking on “REGISTER”. You then should receive a code by SMS.



Welcome

SMS Register

Fill in all the mandatory fields below to register.

Caution : your cell phone number must be valid, as it will be used to send your connection ticket via SMS.

Last name *

First name *

Phone number * +

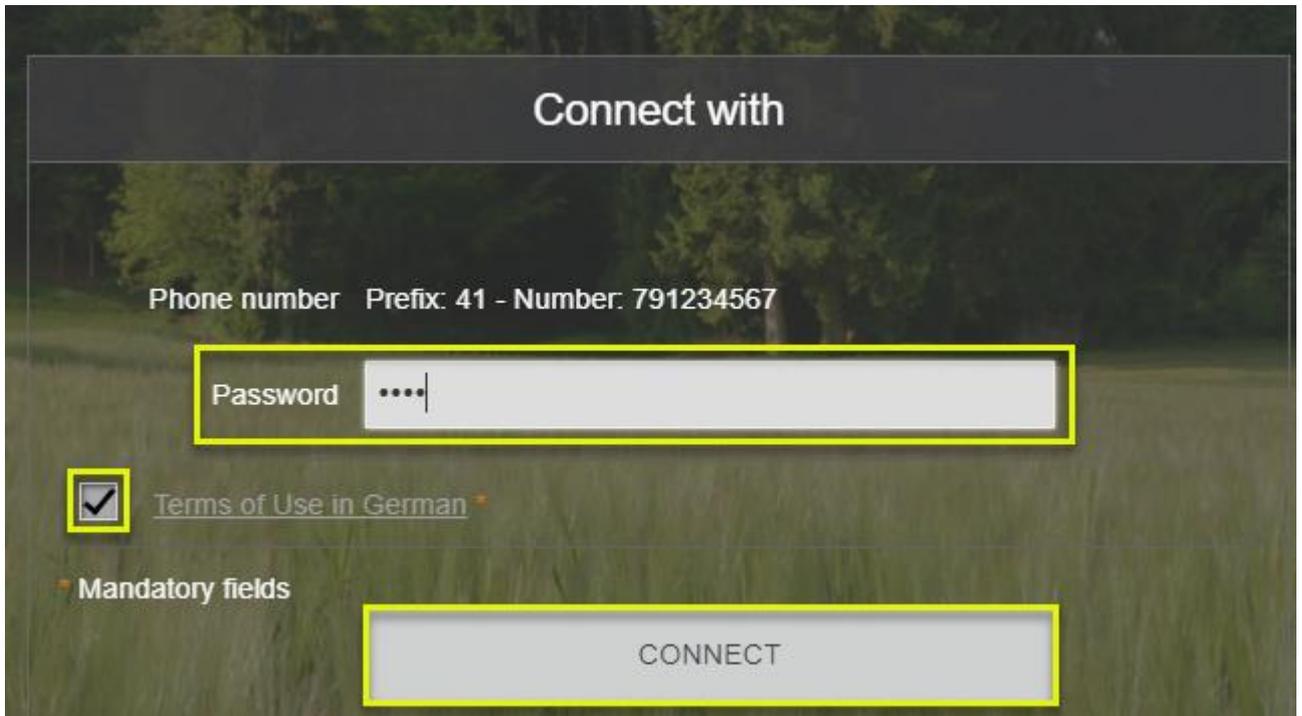
To fill in the phone number field, you must give the prefix (first input) then your phone number (second input).

Ex: For Great Britain +

 +41	 +39	 +48
 +33	 +44	 +351
 +34	 +49	 +31

* Mandatory fields

5. On the next page, you must enter your "Password" received by SMS and accept the "Terms of Use in German". Confirm by clicking on "CONNECT".



Connect with

Phone number Prefix: 41 - Number: 791234567

Password

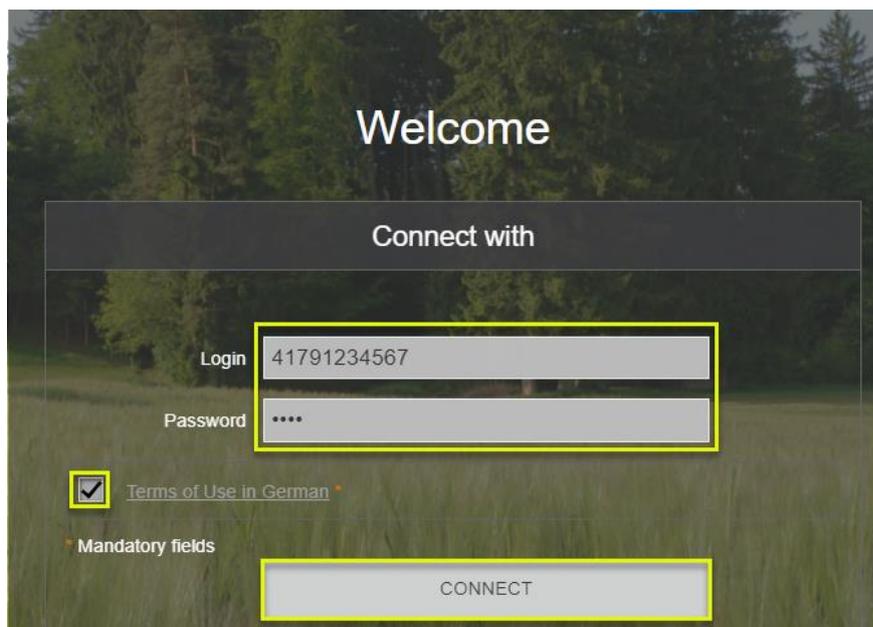
Terms of Use in German

Mandatory fields

CONNECT

You can then close the page, if not done automatically and use the Guest WLAN for 7 days. The registration needs to be repeated afterwards.

Connection process for already registered Users



Welcome

Connect with

Login 41791234567

Password

Terms of Use in German

Mandatory fields

CONNECT

Set your cellphone number with the right prefix into the field "Login". Place the password you received by SMS into the "Password" field. Please accept the "Terms of Use" and click "Connect" to confirm.

Troubleshooting

- **WLAN „Guest“ not available**

You are probably in an area without coverage. Try again at some different location.

- **After the initial registration, you did not receive an SMS:**

- Try restarting your device.
- Have you got signal from your provider?
- Please make sure you set the right phone number.

The phone number needs to be set correctly. In the first input, enter the prefix of your country without 00 or + (for **Switzerland “41”**, Germany “49”, Liechtenstein “423”, Austria “43”) and in the second input, set the number like this “791234567”.

- **I clicked on “Connect” but I’m not getting connected:**

„**Accept Charta**“ appears: the terms of use have not been accepted, please check the box.

„**Wrong User or wrong password**“ appears: Please check your input fields.

„**Your current equipment does not belong to the list of equipments authorized by your user account**“ appears:

An amount of max. 5 devices can be stored per user account, 3 of them can be used simultaneously.

Disconnect one of the devices from the Wi-Fi, then you can register a new device.

You might need to wait for at least 30 min until the system has disconnected the old device too.

- **Es kann keine Website angezeigt werden trotz bestehender Verbindung**

(Notification: „The page cannot be displayed“):

Is a proxy server enabled? Deactivate your proxy settings under Menu --> Extras --> Internet options --> Connections --> LAN-Settings

Don't forget to reactivate it when you leave to get your settings back.

Please note:

Due to statutory data protection and liability we cannot provide support to hardware like Computers, Notebooks, Tablets or smartphone that are not integrated into our system.

Each user, when providing his/her cell phone number, bears full responsibility for any actions that occur under this user account and may be held responsible for them.